# **AGENDA**

# **Workshop – Joint Consumer Action Plan #3**

Statewide Marketing, Education, and Outreach (A.12-08-007)
January 8, 2019
9:30 AM to 5:00 PM

The purpose of this workshop is to develop the third "Joint Consumer Action Plan" for the statewide marketing, education, and outreach program "Energy Upgrade California." The workshop will develop priorities for demand side program marketing, and will discuss integration with other marketing programs.

9:30 - 9:45	Introduction
	Purpose of meeting and short introductions (CPUC)
9:45 – 10:15	A look back at Year 2 JCAP Activities
	Reviewing the accomplishments and challenges from the current year 2 JCAP (DDB)
10:15 – 11:15	JCAP Year 3
	<ul> <li>Goals and Priorities by channel (DDB)</li> </ul>
	<ul> <li>Integration of Retail Rate Reform (DDB)</li> </ul>
11:15 – 11:45	Evaluation, Measurement, and Verification Plan
	<ul> <li>Cross-Cutting Marketing Study – (Opinion Dynamics)</li> </ul>
	<ul> <li>ME&amp;O Consensus Project (Opinion Dynamics)</li> </ul>
	<ul> <li>ME&amp;O During Program Transition from IOUs to Third Parties, CCAs (Opinion Dynamics)</li> </ul>
11:45 – 12:30	Information Packet for Solar Customers
	Discussion of CPUC-directed information packet for solar customers, and
	whether or not Energy Upgrade California is the appropriate brand for the packet.
12:30 – 1:30	Lunch
1:30 – 2:30	Small Business Marketing
	Strategies and prioritization of marketing to small business (DDB)
2:30 to 4:45	Prioritization of Topics
2:30 to 4:45	Prioritization of Topics  Interactive exercise to prioritize topic areas for the JCAP 3 (DDB and all).

#### 4:45 to 5:00

### **Next Steps and Timeline for JCAP 3 (DDB)**

## **Workshop Location**

California Public Utilities Commission Golden Gate Room 505 Van Ness Ave. San Francisco, CA 94102

Conference Phone Line: 866-660-2389

Participant Code: 937-2559

Webinar link: https://centurylinkconferencing.webex.com/centurylinkconferencing/j.php?MTID=m726e25878fa9258655a280cebe25198d

Meeting number: 713 007 044 Meeting password: !Energy1